

BASE PLAN WARRANTY

“What do I do if my car breaks down or won't start?”

No problem. You're covered for up to \$75 of emergency assistance for towing, dead battery and more – even flat tires or running out of gas. Just call our 24-hour toll-free number, and keep your money in your pocket. Before being towed, call the PWI Claims Department for a nearby shop.

“What do I do if I think I have a claim?”

Call us. We'll make sure your problem is covered, and tell you what to do next. Our phones are staffed during traditional business hours, and our answering service is available to take messages 24 hours a day. Or visit us online to open a claim, and we'll call you back during business hours.

“Can I use my regular repair shop?”

Yes. We'll be glad to work with them, and our experienced claims managers can make sure that the repairs are made right and the costs are fair. If you don't have a favorite shop, we can probably refer you to one in our network of quality repair centers.

“Who pays the shop?”

We make every effort to pay the shop directly so you keep your money in your pocket. If you choose a shop that won't accept direct payment, we'll reimburse you promptly.

“How long will that take?”

Less than a week. Once the repair is finished and we've received the paperwork, your claim will be processed and mailed within five working days. *Guaranteed!*

“What if something breaks when I'm out of town?”

With our vast network, we'll probably be able to find a quality repair center for you anywhere in the country.

“How do I get a Preferred Warranty?”

Only from your dealer when you purchase a vehicle. Just review the options, costs, and contract with your dealer, and choose your plan. No extra vehicle inspection will be necessary. You'll get your Preferred Warranty at the same time that you purchase your car. (NOTE: This will be your only chance. If you decline the coverage, you cannot change your mind at a later date.)



WARRANTIES & SERVICE THAT GO THE EXTRA MILE.

- ✓ 24/7 Emergency Road Service as long as the warranty is in effect
- ✓ ASE-Certified claims adjusters
- ✓ Prompt, friendly customer service
- ✓ Claims paid in 5 days—guaranteed!
- ✓ Outstanding record of customer & dealer satisfaction
- ✓ Your extra assurance of quality—only select dealers known for quality, dependable pre-owned vehicles are approved to offer Preferred Warranties

FROM A QUALITY COMPANY THAT GOES THE EXTRA MILE.

- ✓ Earning the trust of dealers and customers since 1992
- ✓ Recognized for fast growth by *Inc. 500* (as #179) and *Northeast Pennsylvania Business Journal* (as #1) among companies in business 5+ years
- ✓ A winner of the Northeastern Pennsylvania Better Business Bureau's "Torch Award for Marketplace Ethics"
- ✓ Insured by Atlas RRG. Atlas purchases aggregate excess of loss reinsurance from a global insurance company rated EXCELLENT by A.M. Best.

Preferred Warranties Inc., a Pennsylvania Corporation, is majority owned by Herbert Private Equity Fund II, LLC, a Delaware Limited Liability Company with \$180 million in committed capital.



PREFERRED WARRANTIES INC.™

Preferred Warranties Inc.

200 Pinebrook Place
P.O. Box 278
Orwigsburg, PA 17961
Claims: 1(800) 334-4841
Sales: 1(800) 548-1121
Fax: 1(800) 309-8334
www.warrantys.com
e-mail: info@warrantys.com

PW220



PREFERRED WARRANTIES INC.™

BASE PLAN WARRANTY

Extended Protection Warranties for Pre-owned Vehicles



Warranties & Service That Go The Extra Mile.

Call Toll-Free Nationwide:
1 (800) 548-1121

WE SUPPORT VOLUNTARY CERTIFICATION THROUGH



Member
Northeastern
and Central PA

BASE PLAN WARRANTY



An Important Message to All Car Buyers

What has made Preferred Warranties Inc. one of the fastest growing Extended Service Contract providers in the U.S.?

Dependability.

Preferred Warranties are available only through select dealerships. They've proven that they know cars, and that they deal in quality, dependable pre-owned vehicles.

But whether a car is new or used, foreign or domestic, things break. This is why the warranty you buy is every bit as important as the vehicle you buy. And this is why Preferred Warranties are being chosen by more and more car buyers every day.

When something breaks, Preferred Warranties has you covered. If the problem area is listed in the Preferred Warranty plan you've chosen, you can count on quality repairs and fast, hassle-free payment. Period.

You get peace-of-mind. We get the best advertising there is: the recommendations and loyalty of satisfied customers and dealers.

We welcome your comments, as well as any suggestions you might have on how we might improve our warranty plans and service. I invite you to write, fax or e-mail your comments directly to me. Remember, our goal is simple: Your Satisfaction. Guaranteed.

Sincerely,

Wayne Herring
Wayne Herring
PRESIDENT



PREFERRED
WARRANTIES
INC.™



EMERGENCY ROAD SERVICE

Need emergency road service? No problem. Simply call us toll-free, and we'll send help to you ASAP. If your vehicle needs towing, call PWI Claims Department for a nearby repair shop. We cover up to \$75.00 per disablement for:

- **Mechanical First Aid:** Any service requiring a minor adjustment (exclusive of parts) to enable a disabled vehicle to proceed under its own power.
- **Tire Service:** Changing an inflated spare from mount to wheel.
- **Battery Service:** Attempting to start vehicle with a booster battery.
- **Delivery Service:** Delivery of an emergency supply of gasoline, oil or water and other accessories and supplies as may be required and available. (You pay only the cost of materials.)
- **Towing Service:** When a vehicle cannot be started, it can be towed up to 25 miles to a destination of your choice by an authorized towing service.
- **Locksmith Service:** If your keys are locked inside your vehicle, a locksmith will be dispatched for service, and up to \$25.00 will be covered.

WAIVER OF PROTECTION

I acknowledge that Preferred Warranties Extended Protection Plans have been explained and offered to me, and that **I have elected not to protect my vehicle** with this coverage. I also understand that a Preferred Warranty is available only on the date of vehicle purchase, and may not be obtained at any future date. I hereby waive all rights and benefits offered by these plans.

VEHICLE YEAR _____ MODEL _____

CUSTOMER NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

CUSTOMER SIGNATURE _____ DATE _____

ENGINE

All internal lubricated parts, including:

- Pistons
- Piston rings
- Crankshaft and all bearings
- Connecting rods and rod bearings
- Camshaft and drive
- Push rods
- Rocker arms
- Timing belt and gears
- Valves
- Valve springs
- Valve push rods
- Lifters
- Oil pump
- Flywheel
- Water pump

SEALS & GASKETS

Internal leaks of:

- Cylinder head gasket
 - Intake manifold gasket
- (All other seals and gaskets are covered only if required for a covered repair.)

FLUIDS & FILTERS/ DIAGNOSTICS (Optional)

- Fluids & filters for covered repairs (excluding air conditioning refrigerant)
- Reasonable diagnostic charges up to \$75.00 per covered repair.

TRANSMISSION

All internal lubricated parts in:

- Transmission case
- Torque converter
- Bell housing

DRIVE AXLE

All internal lubricated parts in:

- Differential housing
- Transfer case
- CV joints
- Universal joints & wheel bearings

ELECTRICAL

- Cooling fan motor
- Windshield wiper motor
- Starter motor & solenoid
- Alternator
- Voltage regulator
- Power seat motors
- Power window motors
- Power door lock actuator

STEERING

- Steering gear box & all internal parts, including steering rack and pinion unit (short racks)

BRAKES

- Master cylinder
- Calipers
- Wheel cylinders
- Power brake booster (vacuum only)

Also:

RENTAL REIMBURSEMENT

These are General Guidelines. Covers parts and labor. See your contract for deductibles and details.

Toll-Free Hotline for claims is 1 (800) 334-4841.

** Vehicles with rotary, V10 and V12 engines are not covered.*